

## SECTION 1: MEAL PLAN GENERAL INCLUSIONS

MEAL PLAN	GENERAL INCLUSIONS
<b>Half Board</b>	International breakfast buffet + lunch OR dinner ( <b>2 meals per day</b> ), <b>ONE</b> non-alcoholic drink per person per meal.
<b>Full Board</b>	International breakfast+ lunch AND dinner ( <b>3 meals per day</b> ), <b>ONE</b> non-alcoholic drink per person per meal.
<b>All Inclusive</b>	International breakfast+ lunch AND dinner ( <b>3 meals per day</b> ), <b>UNLIMITED</b> drinks included throughout the day.

## SECTION 2: INCLUSION DETAILS

HALF BOARD	FULL BOARD	ALL INCLUSIVE
<p><b>FOOD:</b></p> <ul style="list-style-type: none"> <li>• Daily International Buffet Breakfast+ Lunch <b>OR</b> Dinner (<b>2 meals per person per day</b>)</li> <li>• Buffet Breakfast: 06:00 hours until 10:00 hours</li> <li>• Buffet Lunch: 12:30 hours until 14:30 hours</li> <li>• Buffet Dinner: 19:00 hours until 21:00 hours</li> <li>• Buffet located at Windsong Restaurant</li> <li>• Room service, mini-bar, and A La Carte selections are not included.</li> </ul> <p><b>DRINKS:</b></p> <ul style="list-style-type: none"> <li>• <b>One non-alcoholic drink</b> per person per meal to be selected from dedicated menu (See section 3)</li> </ul>	<p><b>FOOD:</b></p> <ul style="list-style-type: none"> <li>• Daily International Buffet Breakfast+ Lunch <b>AND</b> Dinner (<b>3 meals per person per day</b>)</li> <li>• Buffet Breakfast: 06:00 hours until 10:00 hours</li> <li>• Buffet Lunch: 12:30 hours until 14:30 hours</li> <li>• Buffet Dinner: 19:00 hours until 21:00 hours</li> <li>• Buffet located at Windsong Restaurant</li> <li>• Room service, mini-bar, and A La Carte selections are not included.</li> </ul> <p><b>DRINKS:</b></p> <ul style="list-style-type: none"> <li>• <b>One non-alcoholic drink</b> per person per meal to be selected from dedicated menu (See section 3)</li> </ul>	<p><b>FOOD:</b></p> <ul style="list-style-type: none"> <li>• Daily International Buffet Breakfast+ Lunch <b>AND</b> Dinner (<b>3 meals per person per day</b>)</li> <li>• Buffet Breakfast: 06:00 hours until 10:00 hours</li> <li>• Buffet Lunch: 12:30 hours until 14:30 hours</li> <li>• Buffet Dinner: 19:00 hours until 21:00 hours</li> <li>• Buffet located at Windsong Restaurant.</li> <li>• Room service, mini-bar, and A La Carte selections are not included.</li> </ul> <p><b>UNLIMITED DRINKS</b></p> <ul style="list-style-type: none"> <li>• Unlimited Drinks Ordering Times:  <b>Wingsong Restaurant:</b> 10:30 – 22:00 hours  <b>Ciao Pizza &amp; Bistro:</b> 12:00 – 20:00 hours  <b>Chaba Swim-up Bar:</b> 10:30 – 19:00 hours  <b>Blue Heaven Pool Bar:</b> 10:30 – 19:00 hours  <b>Windsong Bakery:</b> 11:30 – 16:00 hours</li> <li>• Drinks are to be ordered from dedicated menu (see section 3)</li> <li>• Alcoholic drinks are not included for guests under the age of 18</li> <li>• Room Service, mini-bar, A la Carte selections, and premium brand beverages are not included.</li> </ul>

### SECTION 3: DRINKS MENU

HALF BOARD	FULL BOARD	ALL INCLUSIVE
<ul style="list-style-type: none"> <li>• One per person per meal</li> <li>• <b>Included Soft drinks</b> <ul style="list-style-type: none"> <li>- Coke</li> <li>- Coke light</li> <li>- Sprite</li> <li>- Fanta</li> <li>- Ginger ale</li> <li>- Soda</li> <li>- Tonic</li> <li>- Water</li> <li>- Tea</li> <li>- Coffee</li> </ul> </li> <li>• <b>Included Juice</b> <ul style="list-style-type: none"> <li>- Orange</li> <li>- Pineapple</li> </ul> </li> </ul>	<ul style="list-style-type: none"> <li>• One per person per meal</li> <li>• <b>Included Soft drinks</b> <ul style="list-style-type: none"> <li>- Coke</li> <li>- Coke light</li> <li>- Sprite</li> <li>- Fanta</li> <li>- Ginger ale</li> <li>- Soda</li> <li>- Tonic</li> <li>- Water</li> <li>- Tea</li> <li>- Coffee</li> </ul> </li> <li>• <b>Included Juice</b> <ul style="list-style-type: none"> <li>- Orange</li> <li>- Pineapple</li> </ul> </li> </ul>	<ul style="list-style-type: none"> <li>• Free flow from 10:30 AM to 10:00 PM</li> <li>• <b>Included Soft drinks</b> <ul style="list-style-type: none"> <li>- Coke</li> <li>- Coke light</li> <li>- Sprite</li> <li>- Fanta</li> <li>- Ginger ale</li> <li>- Soda</li> <li>- Tonic</li> <li>- Water</li> <li>- Tea</li> <li>- Coffee</li> </ul> </li> <li>• <b>Spirit (Local Brand)</b> <ul style="list-style-type: none"> <li>- Gin</li> <li>- Vodka</li> <li>- Rum</li> <li>- Thai Whisky</li> </ul> </li> <li>• <b>Included Cocktails (Local Brand Alcohol)</b> <ul style="list-style-type: none"> <li>- Mojito</li> <li>- Screwdriver</li> <li>- Cuba Libre</li> <li>- Daiquiri</li> <li>- Caipirinha</li> <li>- Caipiroska</li> <li>- Gin tonic</li> </ul> </li> <li>• <b>Included Beer</b> <ul style="list-style-type: none"> <li>- Chang Beer (glass)</li> </ul> </li> <li>• <b>Included Juice</b> <ul style="list-style-type: none"> <li>- Orange</li> <li>- Pineapple</li> </ul> </li> </ul>

UPDATED: 3/7/2020

311 Patak Road, Karon Beach, Muang, Phuket 83000 Thailand. Tel (66 76) 396 533, 396  
www.thavornhotels.com

## FULL TERMS & CONDITIONS

- i. Meals and beverages included in the Meal Plans are served at specific serving hours and venue as stated ONLY. Should the customer miss the serving, a replacement will not be provided or refunded.
- ii. Meal Serving Hours
  - i. Buffet Breakfast: 06:00 hours until 10:00 hours
  - ii. Buffet Lunch: 12:30 hours until 14:30 hours
  - iii. Buffet Dinner: 19:00 hours until 21:00 hours
  - iv. Buffet located at Windsong Restaurant.
- iii. Drinks Serving Hours
  - a. Windsong Restaurant: 10:30 – 22:00 hours
    - i. Ciao Pizza & Bistro: 12:00 – 20:00 hours
    - ii. Chaba Swim-up Bar: 10:30 – 19:00 hours
    - iii. Blue Heaven Pool Bar: 10:30 – 19:00 hours
    - iv. Windsong Bakery: 11:30 – 16:00 hour
  - iv. ALL Meal Plans basis will include Buffet Breakfast, which is included in the Basic Room Rates.
  - v. Half board will include a choice of Buffet Lunch OR Dinner.
  - vi. Full Board will include Buffet Lunch AND Dinner.
  - vii. All Inclusive will include Buffet Lunch, Dinner AND Unlimited Alcoholic (legal drinking age apply) & Non-Alcoholic Beverages.
  - viii. Lunch included in board basis will apply on the day of check-out, NOT on the day of check-in
  - ix. Unlimited Beverages included under All Inclusive board basis, is NOT available before 1030 hrs or after 2200 hrs.
  - x. One (1) Non-Alcoholic drink for each meal is included in the Half and Full board meal plan and will be served ONLY during meals at Windsong Restaurant
  - xi. Mini Bar and Room Service are not included in any board basis. These are available at customers' own expense and will be chargeable locally.
  - xii. A la Carte selections are available at customers own expense and will be chargeable locally.
  - xiii. Other Restaurants and facilities not mentioned in this agreement are not included in the Meal Plans. These are available at customers' own expense and will be chargeable locally.
  - xiv. Premium Brand Alcoholic Beverages are available at customers own expense and will be chargeable locally.
  - xv. Premium Non-Alcoholic Beverages such as freshly pressed juices, fresh coconut, fruit shakes etc. are available at customers own expense and will be chargeable locally.
  - xvi. The Windsong Restaurant offers an extensive buffet selections of World gastronomies including Thai, Chinese, Western, Seafood delicacies and Fusion cuisines. Even our breads are baked in house. Customers will dine in a semi-al fresco setting, surrounded by peace and tranquility of a tropical garden and lotus ponds.

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- xvii. Legal age for alcohol consumption in Thailand is above 18 years old. Therefore, an Adult All Inclusive Package for a person from the age of 13 to 18 years old will ONLY include unlimited non-alcoholic beverages. Strictly no alcohol will be served to anyone under the legal age, even with their parents' consent.
- xviii. The hotel reserves the right to retract or change any rates at any time.
- xix. The hotel reserves the right to change any minor elements of the food and beverage inclusions, without prior notice e.g. type of cuisines, types of beverages, alcoholic house brands etc.
- xx. Age regulations applies at time of stay NOT at the time the booking was made. The booker is responsible to take appropriate care to ensure age eligibility for the package for every guest in the party. Should there be any discrepancies, The Hotel reserves the right to charge the difference in rates and/or any additional cost at check-in.
- xxi. The booker is responsible to check that every guest in the party meets the minimum legal age for alcohol consumption, which is 18 years old by the Law of Thailand, prior to booking an All-Inclusive package. The Agent must also inform the customers regarding the alcohol restriction, which is non-negotiable. The Hotel reserves the right to request an I.D for prove of age at any time.
- xxii. For safety reasons, the hotel reserves the right to refuse service of alcoholic beverage to persons who appear to be intoxicated or under drinking age at the staff's discretion.
- xxiii. The same meal plan must be applied to ALL person from the same party occupying the same room OR multiple rooms (adult & child)
- xxiv. The same meal plan category must be applied to ALL person in the party.
- xxv. Applying meal plan to only few in the party or a mixture of different meal plan categories within the party is strictly not permitted.